

# Family Solutions Counseling



## The No Surprise Act

At Family Solutions Counseling (FSC), we believe in transparent and honest communication with our clients. We understand the importance of clarity and ensuring that our clients have a clear understanding of our services and associated costs. That's why we have implemented "The No Surprise Act," which outlines our commitment to upfront information and transparent billing practices.

**Clear and Detailed Services:** We provide a comprehensive list of our services, along with detailed descriptions, on our website. This allows you to understand the range of services we offer and find the ones that best meet your needs.

**Transparent Pricing:** We believe in transparent pricing, and we provide clear information about our fees and charges. Our pricing structure is designed to be fair and competitive within the industry. We will discuss all costs with you before starting any services, ensuring that there are no surprises along the way.

**Informed Consent:** We prioritize informed consent and will explain all aspects of our services to you before proceeding. We want you to feel empowered and knowledgeable about the counseling process, including goals, techniques, and potential outcomes. We encourage you to ask any questions you may have to ensure you have a complete understanding.

**Billing Transparency:** Our billing process is transparent, and we provide detailed invoices that clearly outline the services provided and associated costs. We will discuss payment terms, including any insurance coverage, co-pays, or out-of-pocket expenses, so you have a complete understanding of the financial aspects of your counseling sessions.

**Open Communication:** We value open communication and encourage you to reach out to us if you have any questions, or concerns, or need clarification regarding our services or billing. Our team is here to assist you promptly and professionally address any issues.

At Family Solutions Counseling, we believe that trust and transparency are vital in building strong client relationships. "The No Surprise Act" reflects our commitment to providing an open and honest counseling experience.